LANrev ODBC Export Guide



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September 7, 2016

LANrev ODBC Export Guide - Documentation Release 8

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HEAT Software USA Inc., 490 N. McCarthy Blvd., Milpitas, California USA 95035.

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This product is protected by US patents 7 818 557, 8234 359, 9009 857, and 9081 639. Additional patents are pending.

LANrev ODBC Export Guide

Introduction

Thank you for choosing LANrev. The LANrev suite is a uniquely seamless, multi-platform client management solution for managing all of your macOS and Windows workstations in a single unified console on the platform of your choice. All LANrev components including the server, admin console, and clients can be mixed and matched from either platform.

The LANrev MySQL ODBC export provides an alternate way of remotely accessing client inventory data over the network by 3rd party applications since the LANrev SQLite databases only allow local access. Any CMDB or help desk application, such as Web Help Desk, can pull LANrev client inventory data from this external MySQL database. There are numerous steps required to set this up which include

- 1. Installing a MySQL server if one is not already present.
- 2. Adding a database on the MySQL server to host the LANrev client inventory data.
- 3. Installing the MySQL ODBC driver on the LANrev server.
- 4. Adding an ODBC data source on the LANrev server.
- 5. Enabling and configuring the MySQL ODBC export in LANrev.
- 6. Verifying the export.

These steps are described separately for Windows and macOS.

Windows

Installing a
MySQL serverTo install the MySQL server you need to download the appropriate
Setup.EXE or MSI installer for your CPU architecture from http://
dev.mysql.com/downloads/mysql/, extract the contents if necessary,
and double-click the appropriate file to install it. To maximize compatibility you probably want to install the next to latest GA version of the
MySQL server.1. Click Next at the Welcome screen.

- 2. Pick **Typical** for the setup type and click **Next**.
- 3. Click **Install** at the **Ready to Install** screen.
- 4. Click Next twice through the MySQL Enterprise Info screens.

Windows

	5. At the Wizard Completed screen, make sure that the Configure the MySQL Server now checkbox is enabled and click Finish .
	6. At the Configuration Wizard Welcome screen click Next.
	7. Pick Standard Configuration and click Next.
	8. At the MySQL Server Instance Configuration screen, make sure Install As Window Service, Launch the MySQL Server automatically, and Include Bin Directory in Windows PATH are all enabled and click Next.
	9. Next enter and confirm a password for the default root account and click Next .
	10. At the Ready to execute screen click Execute .
	11. At the Processing configuration screen click Finish .
Adding a database to the MySQL server	You need to add a database to the server to store the LANrev agent inventory information that will be exported. To do this, launch the mysql command line utility by going to the Windows Start menu and choosing MySQL > MySQL Server X.X > MySQL Command Line Client .
	 Enter the root password you set up previously when configuring the server.
	2. At the mysql> prompt run the commands displayed below. Replace the <username> and <password> placeholders with your own values. If the MySQL server is hosted on a separate physical system than the LANrev and help desk application server, execute additional GRANT statements for each of these systems and replace the loopback address with those for the LANrev and help desk application servers.</password></username>
	create database LANrev; GRANT ALL ON LANrev.* TO <username>@127.0.0.1 IDENTIFIED BY "<password">;</password"></username>
	3. To verify your database was created run the following command.
	SHOW DATABASES; quit
Installing the ODBC driver	For LANrev to be able to access the MySQL server you must download and install an ODBC connector or driver. Download the MSI installer for the ODBC connector from http://dev.mysql.com/downloads/connector/ odbc/ and double click it. Download the x86 version if you are using the 32-bit version of LANrev Server and the x64 version if you are using the 64-bit version. To maximize compatibility you probably want to install the next to latest GA version of the ODBC connector. The connector must be installed on the system hosting the LANrev server itself and not necessarily the one hosting the MySQL database, although they could potentially be the same system.

- 1. At the **Welcome** screen click **Next**.
- 2. Pick **Typical** as the setup type and click **Next**.
- 3. At the **Ready to Install** screen click **Install**.
- 4. When the setup wizard has completed click **Finish**.

Adding a system DSN Next you need to define a data source connection that will be used by the LANrev server to export data to the MySQL database. It must be a system DSN so that the LANrev server can access it at the login screen even when no user is logged in. The system DSN must be defined on the system hosting the LANrev server itself and not necessarily the one hosting the MySQL database, although they could potentially be the same system. To do this, open the Data Sources (ODBC) application from the Administrative Tools folder in either Control Panels or the Windows Start menu.

- 1. In the System DSN tab, click Add.
- 2. Select **MySQL ODBC X.XX Driver** from the list of available drivers and click **Finish**.
- When the MySQL ODBC Add Data Source Name dialog appears, enter a name (e.g. LANrev) for the DSN into the Data Source Name field. You can leave all other fields blank and then click OK. Your new DSN should now be listed in the System DSN tab.
- 4. Click OK.

If you are running the 32-bit version of LANrev Server on a 64-bit Windows system, using the Data Sources (ODBC) control panel in Administrative Tools will open the x64 ODBC control panel which is not the one that you need. In this case, you must instead define a 32-bit system DSN using the 32-bit ODBC control panel. This 32-bit x86 ODBC control panel can be launched from %WINDIR%\SysWOW64\odbcad32.exe.

Enabling and configuring the MySQL ODBC export in LANrey

Before the LANrev server can export client inventory data to the MySQL database you must enable the MySQL ODBC export within LANrev and configure it with the appropriate settings to access the database over the network.

- In the LANrev Server Center window, open the Server Setup > Server > Server Settings > ODBC Export pane.
- 2. Enable the Enable ODBC export option.
- 3. Enter the name of your system DSN, the MySQL server address (usually 127.0.0.1 if your SQL server is hosted on the same computer as your LANrev server), the database name, and the username and password previously assigned to the database with the GRANT command.

	 Set the export interval to 5 minutes temporarily. Change this value back to how often you want the export to occur after you are done testing.
	5. From the Server menu, choose Save Server Settings .
Verifying the export	Examine the %windir%\Temp\lanrevodbcexport.log file to verify that the ODBC connection was established correctly. Then view the contents of the database to make sure tables were created and that the export actually populated these tables with inventory data.
	 View the contents of the %windir%\Temp\lanrevodbcexport.log file for any error messages. If the export was successful you'll see a series of entries like these.
	<pre>2009-12-12 04:48:26 <5> - Database system: MySQL, version</pre>
	 Open a command prompt session, launch the mysql command line utility with the following command and enter the MySQL root password when prompted.
	mysql LANrev -u root -p
	3. At the mysql> prompt run the following command (there is only a single command, followed by quit).
	<pre>SELECT agent_info.AgentName, hardware_info.MachineModel, hardware_info.CPUName, hardware_info.CPUSpeed FROM agent_info, hardware_info WHERE agent_info.heartbeat_record_id = hardware_info.agent_info_record_id LIMIT 10; quit</pre>
	You should see a table of ten lines with values of computer names, computer types, processors, and processor speeds.
c Comma	nd Prompt - mysql.exe -u root

Type 'help;' or '\h' for help. Type '\c' to clear the buffer. mysql> SELECT agent_info.AgentName, hardware_info.MachineModel, hardware_info.CPUName, hardware_info.CPUName, hardware_info.CPUName, hardware_info.CPUName, hardware_info.CPUName_info.agent_info_record_id LIMIT 10; i AgentName MachineModel ! CPUName CPUSpeed ! i AgentName MachineModel ! CPUName CPUSpeed ! i Friedel i Mac9,1#2 Intel Core 2 Duo 2660000000 ! i Mac4,1 intel Core 2 Duo 1830000000 ! i Mac4,1 Intel Core 2 Duo 26000000000 ! i Mac4,1 Intel Core 2 Duo 26000000000 ! i Mac6,13,1#1 Intel Core 2 Duo 27990000000 ! i Mac6,13,1#1 Intel Core 2 Duo 27990000000 ! i Mac6,13,1#1 Intel Xeon Single-Core 2799000000 ! i Mac1el (Snow Leopard) GenericPC Intel Xeon Single-Core 2799000000 !	I	Command Prompt - mysql.e	xe -u root		- 🗆 ×
<pre>mysql> SELECT agent_info.AgentName, hardware_info.MachineModel, hardware_info.CPUName, har dware_info.CPUSpeed from am_export.agent_info, am_export.hardware_info WHERE agent_info.he artbeat_record_id = hardware_info.agent_info_record_id LIMIT 10; AgentName MachineModel CPUName CPUSpeed Friedel iMac9,1#2 Intel Core 2 Duo 2660000000000000000000000000000000000</pre>		Type 'help;' or '∖h' for	help. Type '\c	' to clear the buffer.	▲
AgentName MachineModel CPUName CPUSpeed Friedel iMac9,1#2 Intel Core 2 Duo 2660000000 WINKPMUI iMac4.1 Intel Core Duo 18300000000 iMac (Snow Leopard) Macmini3,1#1 Intel Core 2 Duo 2000000000 MacTel (Snow Leopard) GenericPC Intel Xeon Single-Core 2799000000 MacDodo GenericPC Intel Xeon Single-Core 2799000000		mysql> SELECT agent_info dware_info.CPUSpeed from artbeat_record_id = hardu	AgentName, har am_export.agent ware_info.agent	dware_info.MachineModel, hardware t_info, am_export.hardware_info W _info_record_id LIMIT 10;	_info.CPUName, har HERE agent_info.he
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7 rows in set (0.00 sec) mysql>		7 rows in set (0.00 sec) mysql)			

macOS

macOS

Installing a MySQL server	To pace bili bili My ser ne ser so	install the MySQL server you need to download the appropriate ckage format installer for your CPU architecture from http://www.mysql.com/downloads/mysql/ and install it. To maximize compati- ty you probably want to install the next to latest GA version of the /SQL server. For macOS Server you can just use the built-in MySQL rver included with the OS instead of installing your own. You only ed to install a MySQL server on the client version of macOS. There ay not always be a version that exactly matches your macOS version pick the one for the OS version closest to yours.
	1.	Mount the downloaded disk image and install the mysql-X.X.XX-osx10.X-XXX.pkg package.
	2.	Install the MySQLStartupItem.pkg package.
	3.	Install the MySQL.prefPane by double-clicking it.
	4.	When asked whether you want to install it for this user or all users, choose an option and click the Install button.
	5.	Open the MySQL preference pane, check Automatically Start MySQL Server on Startup , and click the Start MySQL Server button.
Adding a database to the	You inv coi	u need to add a database to the server to store the LANrev agent entory information that will be exported. To do this run the mysql mmand line tool from Terminal.
iviySQL server	1.	Launch Terminal and run this commands:
		/usr/local/mysql/bin/mysql -u root -p
		Press return when prompted for a password. The default password is blank.
	2.	At the mysql> prompt run the commands displayed below. Replace the <username> and <password> placeholders with your own values. If the MySQL server is hosted on a separate physical system than the LANrev and help desk application servers, execute additional GRANT statements for each of these systems and replace the loopback address with those for the LANrev and help desk application servers. The first command will change the default MySQL root account password from the default, which is blank.</password></username>
		SET DASSWORD - DASSWORD (/ chasswords/).

	3. Then run the following command to verify that your database is listed.
	SHOW DATABASES; quit
Installing the ODBC driver	For LANrev to be able to access the MySQL server you must download and install an ODBC connector or driver. Download the appropriate macOS package format version for the ODBC connector from <u>http://</u> <u>dev.mysql.com/downloads/connector/odbc/</u> . There may not always be a version that exactly matches your macOS version so pick the one for the OS version closest to yours. To maximize compatibility you probably want to install the next to latest GA version of the ODBC connector. The connector must be installed on the system hosting the LANrev server itself and not necessarily the one hosting the MySQL database, although they could potentially be the same system. Mount the DMG and run the MySQL Connector ODBC PKG installer.
Adding a system DSN	Next you need to define a data source connection that will be used by the LANrev server to export data to the MySQL database. It must be a system DSN so that the LANrev server can still access it even at the login screen. The system DSN must be defined on the system hosting the LANrev server itself and not necessarily the one hosting the MySQL database, although they could potentially be the same system. To do this launch the ODBC Administrator application from /Application/ Utilities. (For some macOS systems, you must first download and install the ODBC Administrator application from Apple at http:// support.apple.com/kb/DL895.) Mount the DMG and install the ODBCAdministrator.pkg package.
	To add a system DSN:
	1. Select the System DSN tab.
	2. Unlock the preference pane and click the Add button.
	3. Select the MySQL ODBC driver from the list and click OK .
	4. In the Add Data Source Name dialog enter a name (e.g., LANrev) for your DSN.
	5. Leave the rest of the fields blank and click OK when you are done.
	6. Click the Apply button and close ODBC Administrator.
Enabling and configuring the MySQL ODBC	Before the LANrev server can export client inventory data to the MySQL database you must enable the MySQL ODBC export within LANrev and configure it with the appropriate settings to access the database over the network.
export in LANrev	 In the LANrev Server Center window, open the Server Setup > Server > Server Settings > ODBC Export pane.

	2.	Enable the Enable ODBC export option.
	3.	Enter name of your system DSN, the MySQL server address (usually 127.0.0.1 if your SQL server is hosted on the same computer as your LANrev server), the database name, and the username and password previously assigned to the database with the GRANT command.
	4.	Set the export interval to 5 minutes temporarily. Change this value back to how often you want the export to occur after you are done testing.
	5.	From the Server menu, choose Save Server Settings.
Verifying the export	Ex OI the act	amine the /Library/Logs/LANrevODBCExport.log file to verify that the DBC connection was established correctly. Then view the contents of a database to make sure tables were created and that the export tually populated these tables with inventory data.
	1.	View the contents of the /Library/Logs/LANrevODBCExport.log file for any error messages. If the export was successful you'll see a series of entries like these:
		<pre>2009-12-11 15:44:27.267 <5> - Database system: MySQL, version 5.0.88 2009-12-11 15:44:27.267 <5> - Autodetected RDBM system to be MySQL 2009-12-11 15:44:27.322 <5> - Creating schema (version 62) 2009-12-11 15:44:27.627 <5> - Updating enumeration tables to version 163 (language=en) 2009-12-11 15:44:49.681 <5> - Export complete - sync timestamp: 2009-12-11T23:44:28Z</pre>
	2.	Launch Terminal, run the mysql command line utility with the following command, and enter the root password when prompted:
		/usr/local/mysql/bin/mysql LANrev -u root -p
	3.	At the mysql> prompt run the following command (there is only a single command followed by quit):
		<pre>SELECT agent_info.AgentName, hardware_info.MachineModel, hardware_info.CPUName, hardware_info.CPUSpeed FROM agent_info, hardware_info WHERE agent_info.heartbeat_record_id = hardware_info.agent_info_record_id LIMIT 10; quit</pre>

You should see a table of ten lines with values of computer names, computer types, processors, and processor speeds.

Reading table informatio You can turn off this fe	n for completion ature to get a (n of table and column names quicker startup with –A	
Database changed Nysql> SELECT agent_info dware_info.CPUSpeed from Nardware_info.agent_info	.AgentName, har agent_info, ha: _record_id LIMI	dware_info.MachineModel, hardware rdware_info WHERE agent_info.hear T 10;	_info.CPUName, ha: tbeat_record_id =
+ AgentName	+ MachineModel	+ CPUName	++ CPUSpeed
Friedel	iMac9,1#2	Intel Core 2 Duo	2660000000
WINXPMUI	iMac4,1	Intel Core Duo	1830000000
MacTel (Snow Leopard)	Macmini3,1#1	Intel Lore 2 Duo Intel Yean Single Care	2000000000 20000000000
McDodo	GenericPC	Intel Xeon Single_Core	2799000000 2799000000
1 Hobodo	GenericPC	AMD Athlon II X4 630 Processor	280000000 2800000000
L XPSP2EN			

macOS